



# LUXER LIAISON

A premium service level delivering effortless package management



### Comprehensive system management.

Organize/audit the lockers/room, scan undelivered packages, process outbound shipping/returns



### Professional, branded onsite presence.

Liaisons provide personal resident service while onsite. Liaisons are experts at resolving package questions



### Door-to-door delivery of

oversized/overflow packages to residents.



### “Fast Lane” support.

Property support requests go to the front of Luxer’s queue. Liaison serves as personal point-of-contact between your team and Luxer support.



**Carrier engagement** to improve delivery success rates

## Flexible pricing to accommodate different property sizes and budgets

### Buried in Packages?

- Package volume is up 40% over the past 2 years
- Property staff are spending valuable time managing the deluge
- Residents are increasingly demanding white-glove package assistance
- Luxer Liaisons are here to help!

